



City of Tigard

CITY ADMINISTRATION — RECORDS

Public Records Customer Service Comment Card

We are committed to continually improving our customer service.

This questionnaire was created to gather your feedback.

Your responses will help us to better serve you.

Type of service received:

- In person Phone Web site Mail

Tell us about your contact/visit:

Date of contact: _____

Were you greeted promptly? Yes No

Which department did you contact? _____

What was the nature of your contact? _____

Employee name(s): _____

Please rate the level of courtesy and cooperation you received:

- Excellent Good Fair Poor

Please rate the timeliness of the response: (Response received within 72 hours?)

- Excellent Good Fair Poor

Please rate the helpfulness /accuracy of the response to your request:

- Excellent Good Fair Poor

Please rate your overall experience:

- Excellent Good Fair Poor

Additional comments: _____

Place Customer Service Comment Card
in an envelope and mail to:

City of Tigard

CITY ADMINISTRATION — RECORDS

13125 SW Hall Blvd.

Tigard, OR 97223